

CARE Call

Call And Respond Early



Are you worried about the condition of your child in hospital?

Make the call and respond early with CARE Call.

You know your child better than anyone. If you are worried that your child's condition is getting worse, we want you to tell us.

CARE Call steps are here to help you deal with your concerns. If your child's condition is getting worse in hospital and you don't feel that your concerns are being heard, you can use the CARE Call for an urgent review of your child's condition.

CARE Call steps

STEP
1

Talk to your child's nurse or doctor

Use the bedside call bell or go to the nurses' station to talk to your child's nurse or doctor about your concerns and ask for an assessment.



STEP
2

Talk to the Nurse Coordinator

Ask to speak to the Nurse Coordinator in charge of the ward. They will be wearing a yellow sash around their neck.



STEP
3

Make the CARE Call

Make the CARE Call if you think the condition of your child is urgent, or your concerns still have not been heard, you can make a CARE Call by asking the shift coordinator for a Urgent CARE call review with the Senior Consultant on **6456 0337**.

